

Website Terms and Conditions

Samantha Dene's Dance and Fitness

1. About These Terms

These Website Terms and Conditions explain the rules for using the Samantha Dene's Dance and Fitness website and related online services.

The website is operated by **Samantha Dene's Dance and Fitness** ("we", "us" or "our").

Our website provides information about our dance, fitness, holiday club and other activities and may provide access to online booking, payment and merchandise services.

By using our website, you agree to comply with these Terms and Conditions.

If you do not agree with these terms, please do not use the website.

These Website Terms and Conditions should be read alongside our other relevant policies and terms, including our:

- Privacy Notice
- Cookie Policy
- Equal Opportunities Policy
- Safeguarding Policy
- Data Protection Policy
- Terms and Conditions of Attending All Dance and Fitness Sessions
- Merchandise>Returns Terms, where applicable

Where a separate set of terms applies to a particular service or purchase, those terms will also apply.

2. Using Our Website

You may use our website for lawful purposes, including:

- Finding information about our classes, clubs and activities.
- Making enquiries.

- Making bookings through our online booking system.
- Making payments.
- Purchasing merchandise where available.
- Accessing information and resources relating to our services.

You must not use our website:

- For any unlawful or fraudulent purpose.
- To attempt to gain unauthorised access to our systems.
- To interfere with the operation or security of the website.
- To introduce viruses, malware or other harmful material.
- To copy, reproduce or exploit our website content without permission.
- To impersonate another person.
- To submit knowingly false or misleading information.
- To use automated systems, bots or scraping tools to access or collect information from the website without our permission.
- In any way that could damage our business, website or reputation.

We reserve the right to restrict access to the website where we reasonably believe that these terms have been breached or where necessary to protect the security and operation of the website.

3. Website Information

We aim to ensure that information published on our website is accurate and kept reasonably up to date.

However, information such as class availability, timetables, prices, venues and other arrangements may change.

We reserve the right to correct errors, amend information or make changes to our services where necessary.

Information on the website is provided for general information and should not be relied upon as professional medical, legal or other specialist advice.

4. Classes, Bookings and Services

Information about our classes, holiday clubs, fitness sessions and other activities is provided on the website and/or through our online booking platform.

Making a booking may be subject to our separate **Terms and Conditions of Attending All Dance and Fitness Sessions**.

Those terms may contain important information regarding:

- Booking and payment.
- Cancellation and refunds.
- Class attendance.
- Behaviour.
- Safeguarding.
- Health and safety.
- Photography and filming.
- Additional needs and reasonable adjustments.
- Changes to venues, teachers or timetables.
- Holiday clubs and other activities.

Please read the relevant terms before making a booking.

5. Online Payments

Where payments are made through our website or online booking system, payments may be processed by third-party payment providers.

We do not normally have access to or store your full payment card details.

Payment information is handled in accordance with the applicable payment provider's security and privacy arrangements and our Data Protection Policy.

6. Merchandise

Where merchandise is available to purchase through our website, the purchase may be subject to separate terms relating to:

- Prices.
- Payment.
- Availability.
- Delivery or collection.
- Returns and refunds.
- Faulty or incorrect goods.

Nothing in these Website Terms and Conditions affects your statutory consumer rights.

7. Children and Young People

Our website is primarily designed for parents, carers and adult customers.

Children and young people may participate in our activities, but bookings and purchases for children should normally be made by a parent or person with appropriate parental or guardian responsibility.

We may collect and process children's personal information where necessary to provide our services safely and lawfully.

Further information is provided in our **Privacy Notice** and **Data Protection Policy**.

8. Accessibility and Inclusion

We are committed to providing an inclusive service and treating all individuals fairly and with respect.

We aim to make our online information and booking processes accessible wherever reasonably practicable.

We also recognise that participants may have disabilities, additional needs, learning differences, communication needs or other requirements.

Where appropriate, we will work with parents, carers and participants to identify reasonable adjustments that may support participation in our classes and activities.

Further information is available in our **Equal Opportunities Policy**.

9. Intellectual Property

Unless otherwise stated, content on our website belongs to or is used by Samantha Dene's Dance and Fitness with appropriate permission.

This may include:

- Our business name and branding.
- Logos.
- Text.
- Photographs.
- Videos.
- Graphics.
- Designs.
- Original written materials.

- Other website content.

You may view and use the website for your own personal, non-commercial purposes.

You must not reproduce, copy, modify, distribute, sell or commercially exploit our website content without our prior written permission, unless permitted by law.

10. Photographs and Videos

Photographs and videos may appear on our website where they have been taken and used appropriately and in accordance with our photography and consent arrangements.

Where children or identifiable individuals are featured, we will take appropriate steps regarding permissions and data protection.

If you have a concern about an image or recording appearing on our website, please contact us.

11. Links to Other Websites

Our website may contain links to third-party websites or services, including booking platforms, payment providers and social media platforms.

These websites are operated by third parties and are subject to their own terms and privacy policies.

We are not responsible for the content, security, availability or privacy practices of third-party websites.

The inclusion of a link does not necessarily mean that we endorse the third-party website or its content.

12. Website Availability and Security

We aim to keep our website available and functioning correctly but cannot guarantee that it will always be available, uninterrupted or completely free from errors.

The website may occasionally be unavailable due to:

- Maintenance.
- Technical problems.
- Updates.
- Third-party service interruptions.
- Circumstances outside our reasonable control.

We will take reasonable steps to maintain the security of the website, but no online service can be guaranteed to be completely secure.

You are responsible for using appropriate security measures on your own device, including keeping passwords and login details confidential.

13. Our Liability

Nothing in these Terms and Conditions excludes or limits liability where doing so would be unlawful.

This includes liability for:

- Death or personal injury caused by negligence.
- Fraud or fraudulent misrepresentation.
- Breach of statutory rights that cannot legally be excluded.
- Any other liability that cannot legally be excluded or limited.

Where permitted by law, we are not responsible for losses that:

- Were not reasonably foreseeable.
- Were not caused by our breach of these terms.
- Result from circumstances outside our reasonable control.

Nothing in these Terms and Conditions affects your statutory consumer rights.

14. Events Outside Our Control

We will not be responsible for failure or delay in providing website services where this is caused by circumstances outside our reasonable control.

This may include events such as:

- Severe weather.
- Natural disasters.
- Fire.
- Flood.
- Power or internet failures.
- Government restrictions.
- Industrial disputes.
- Major technical failures.
- Third-party service outages.
- Other circumstances that could not reasonably have been prevented or anticipated.

Where reasonably possible, we will communicate significant disruption and take reasonable steps to restore services.

15. Changes to These Terms

We may update these Website Terms and Conditions from time to time to reflect changes to our services, website, legal requirements or business practices.

The latest version will be published on our website with the date it was last updated.

If changes are significant, we will take reasonable steps to bring them to users' attention where appropriate.

16. Privacy and Data Protection

Information collected through our website is handled in accordance with our **Privacy Notice** and **Data Protection Policy**.

We take reasonable steps to protect personal information and comply with applicable UK data protection legislation.

For more information about cookies and similar technologies, please refer to our **Cookie Policy**.

17. Complaints and Contact

If you have a question, concern or complaint about our website or online services, please contact:

Samantha Dene's Dance and Fitness

Email: samanthadenes@outlook.com

We will aim to deal with concerns fairly and within a reasonable timeframe.

18. Governing Law

These Terms and Conditions are governed by the laws of **England and Wales**, subject to any mandatory consumer rights that apply to you.

If you are a consumer living elsewhere in the United Kingdom, you may also have rights under the laws applicable in the part of the UK where you live.

19. Severability

If any provision of these Terms and Conditions is found to be unlawful, invalid or unenforceable, the remaining provisions will continue to apply.

20. Entire Agreement

These Website Terms and Conditions, together with any specific terms referred to within them, set out the terms applicable to your use of our website.

Where separate terms apply to a particular service, booking or purchase, those terms will take precedence in relation to that service or purchase.